

# Sleeptite Thermal Bedbug Extermination, LLC

## Website Policies, Terms and Conditions:

### Copyright and Trademark Notice

Unless otherwise specified, all materials appearing on [www.sleeptitethermal.com](http://www.sleeptitethermal.com), including the text, site design, logos, graphics, icons, and images, as well as the selection, assembly and arrangement thereof, are the sole property of Sleeptite Thermal Bedbug Extermination, LLC., Copyright © 2017, ALL RIGHTS RESERVED. You may use the content of this site only for the purpose of shopping on this site or placing an order on this site and for no other purpose. No materials from this site may be copied, reproduced, modified, republished, uploaded, posted, transmitted, or distributed in any form or by any means without our prior written permission. All rights not expressly granted herein are reserved. Any unauthorized use of the materials appearing on this site may violate copyright, trademark and other applicable laws and could result in criminal or civil penalties.

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### Credit Cards

We accept the following credit cards: Visa, MasterCard, and Discover. There is no surcharge for using your credit card to make purchases. Please be sure to provide your exact billing address and telephone number (i.e. the address and phone number your credit card bank has on file for you). Incorrect information will cause a delay in processing your order. Your credit card will be billed upon the approval of your order.

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### Links

This site may contain links to other sites on the Internet that are owned and operated by third parties. You acknowledge that we're not responsible for the operation of or content located on or through any such site.

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### Money Orders, Cashier's Checks, Company Checks, & Personal Checks

We accept money orders, cashier's checks, personal checks, and company checks in U.S. Dollars only. Orders are processed upon receipt of a money order or cashier's check. For personal and company checks, please allow up to 10 banking days after receipt for clearance of funds before the order is processed. We cannot guarantee the availability of a product by the time funds clear or payment is received. We will charge a \$15 fee on all returned checks.

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### Multiple Product Orders

For a multiple product order, we will make every attempt to ship all products contained in the order at the same time. Products that are unavailable at the time of shipping will be shipped as they become available, unless you inform us otherwise. You will only be charged for products contained in a given shipment, plus any applicable shipping charges. You will only be charged for shipping at the rate quoted to you on your purchase receipt. The entirety of this shipping charge may be applied to the first product(s) shipped on a multiple shipment order.

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### Order Acceptance Policy

Your receipt of an electronic or other form of order confirmation does not signify our acceptance of your order, nor does it constitute confirmation of our offer to sell. Sleeptite reserves the right at any time after receipt of your order to accept or decline your order for any reason or to supply less than the quantity you ordered of any item.

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### Other Conditions

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These Conditions will supersede any terms and/or conditions you include with any purchase order, regardless of whether Sleeptite signs them or not. We reserve the right to make changes to this site and these Conditions at any time.

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## Out-of-Stock Products

We will ship your product as it becomes available. Usually, products ship the same day if ordered by 5:00PM , or by the next business day if your order is received after this time and for orders received on Saturday, Sunday or any major holiday. However, there may be times when the product you have ordered is out-of-stock which will delay fulfilling your order. We will keep you informed of any products that you have ordered that are out-of-stock and unavailable for immediate shipment. You may cancel your order at any time prior to shipping.

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## Privacy

We keep your personal information private and secure. When you make a purchase from our site, you provide your name, email address, credit card information, address, phone number, and a password. We use this information to process your orders, to keep you updated on your orders and to personalize your shopping experience.

Our secure servers protect your information using advanced encryption techniques and firewall technology. Our secure servers protect your information using advanced encryption techniques and firewall technology. We use GeoTrust® True BusinessID with EV 256 bit encryption (Extended Validation) as our premium business-class SSL security provider. This confirms and validates the highest level of authentication available among SSL certificates.



Our secure site is scanned daily by McAfee Secure for vulnerabilities. The technical foundation of the McAfee SECURE website service rests on daily, comprehensive site scanning that tests our website for more than 10,000 vulnerabilities. McAfee SECURE website testing includes checks for unintended links to malicious websites, the hidden presence of browser exploit code, and the accidental sharing of customer email data with spammers.



Your email is used only for an order confirmation and to send a tracking number once an order is shipped. We do not share your email with any third party or send additional promotional emails.

When entering any of our contests or prize drawings, you provide your name, email address and mailing address. If you win, we will send the prize to the address entered and notify you by email.

We use "cookies" to keep track of your current shopping session to personalize your experience and so that you may retrieve your shopping cart at any time.

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## Privacy on Other Web Sites

Other sites accessible through our site have their own privacy policies and data collection practices. Please consult each site's privacy policy. Sleeptite is not responsible for the actions of third parties.

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## Returns

It's our goal to make your shopping experience with Sleeptite as memorable and positive as possible. Given the exposure of the services and products we sell for pest control, we accept returns on all new, unopened and unused products. Simply contact us for a return authorization number within 14 days of receiving your order. Once the RA has been issued, please return the

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items back to us. Products returned without an RA will be returned back to the customer. The payment method used to make the purchase will be credited back in full minus the actual shipping charges.

If you have any questions about our return policy please feel free to call us at (844) 432-8284 or email us at [info@sleeptitethermal.com](mailto:info@sleeptitethermal.com).

Please mail all returned items along with the RA number to:

Sleeptite  
Attn: Returns  
P.O. Box 66, Gibsonburg, Oh.43431

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## Shipping Policy

Shipping Time -- Most orders received before 5:00PM will ship the same day, provided the product ordered is in stock. Most orders received after 5:00 PM will ship the next business day. Orders are not processed or shipped on Saturday or Sunday, except by prior arrangement.

We cannot guarantee when an order will arrive. Consider any shipping or transit time offered to you by Sample Store or other parties only as an estimate. We encourage you to order in a timely fashion to avoid delays caused by shipping or product availability.

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## Taxes

Our Store shall automatically charge and withhold the applicable sales tax for orders to be serviced or delivered to addresses within the same state. For orders shipped to other states, you are solely responsible for all sales taxes or other taxes.

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## Typographical Errors

In the event a product is listed at an incorrect price due to typographical error or error in pricing information received from our suppliers, Sleeptite shall have the right to refuse or cancel any orders placed for service or product listed at the incorrect price. Sleeptite shall have the right to refuse or cancel any such orders whether or not the order has been confirmed and your credit card charged. If your credit card has already been charged for the purchase and your order is canceled, Sleeptite shall immediately issue a credit to your credit card account in the amount of the incorrect price